



Online Banking Enrollment Guide

Please follow the instructions below to sign up for **online banking on your PC.**

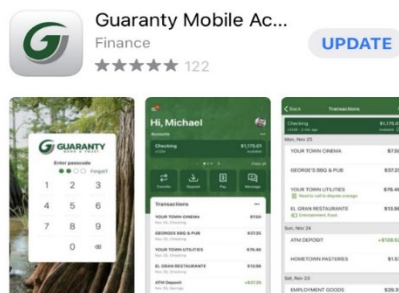
- Go to www.gbankla.com and click login in the top right corner. Click enroll on the sliding menu that appears. Agree to the terms. You will be directed to enter your SSN, Account Number, and the email address on file with Guaranty Bank. You will then be prompted to enter your personal information-Name, address, and DOB.
- If your enrollment application is approved, you will see a button to send a verification email. To complete the enrollment process, you must confirm your identity by clicking on the link in the email within one hour. **Reminder: You must click the link within your confirmation email using the same computer and browser you used to fill out the enrollment application.**
- The link will take you to a screen that gives you a temporary Internet Banking ID and password (the last 4 of your SSN or EIN.) Once you login with your temporary Internet Banking ID, you will be prompted to enter your temporary current password. This password will be the last four of your SSN for personal accounts or the last four of your company EIN for business account. After you enter that information, click “I Agree” on the Internet Banking Agreement and click “Accept.”
- Enter your temporary current password and follow the instructions for setting up a new password and username. The password and username have requirements which are noted on the screen.
- Next you will set up your security questions and answers.

Please follow the instructions below to sign up for **online banking on the Mobile App.**

- There are several different Guaranty Bank apps from other institutions, so please be sure you are searching for “Guaranty Mobile Access” in your app store. A visual of what ours looks like is shown below.
- Once the app is downloaded, open it and click “Enroll now” at the bottom of the screen. You will be directed to enter your SSN, Account Number, the email address on file with Guaranty Bank, and your phone number. You will then be prompted again for your phone number and email to protect your account with 2-step verification. A code will be sent to verify your identity via your phone number or email. Enter the code to confirm your account. Agree to the terms and follow the prompts for setting up your username, password, and 4-digit passcode for signing in.

Please follow the instructions below to sign up for **eStatements on your PC or on the mobile app.**

- In the mobile app click on your account and go to the estatements tab. Please follow the prompts and then set your preferences to “Electronic.”
- On your PC, click on the estatement tab at the top. Please follow the prompts and then set your preferences to “Electronic.”



If you have any trouble or need additional assistance, please reach out to your local Guaranty Bank!